## Activating inactive people through digital marketing

(Learnings from ParkPlay)







### What is ParkPlay?



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It's run by the local community for the local community

It's two hours of free community play, every Saturday morning in a park or public space It's active and inclusive games – all generations play together It's a safe, welcoming and inclusive way for people to connect and have fun







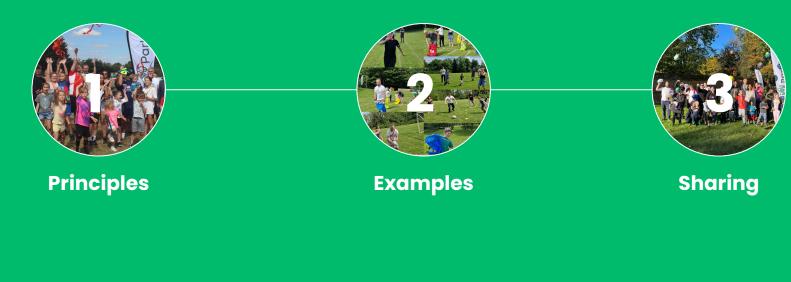
### 15,000+

### 8,000+

## Registered

## Played

### What's ahead



A behavioural understanding of what moves people

Principles to spark ideas and enhance your work

# Digital marketing can't do it alone

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# Let's hear from you too

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Recognise who has influence

Address the hidden barriers

### **Principle #3**

### Say "I see you", before "please sign up"

**Principle #4** 

**Principle #5** 

Bridge the gap

Show you mean it

## Recognise who has the influence

Amplify your message by using those who already have a voice

Micro influencers are not always obvious

Alignment between your brand and those with influence is key to authenticity, authenticity is key to trust, trust is key to being moved

### Micro influencers











## Address the hidden barriers

Directly address them, and indirectly address them

Understand what they are, address them somehow in every piece of content and communication

#### In case you are wondering...

Is ParkPlay free? Absolutely free, always. Can the whole family come down? Yeah! We encourage people of all ages to come along and play. Can I play at my own pace? Yes. ParkPlay is all about playing in a way that works for you. Who else will be there? Other people and families from your local community. Will everyone there be sporty? Not at all, people of all ages and abilities play at ParkPlay. How many people will be there? Usually between 20 and 50 people Do I have to sign up every week? Nope, just check in with the PlayLeader when you arrive. Do I have to take part in all the games and activities? No. You can get involved in as much or as little as you want to, no pressure. Can I drop my child off at ParkPlay?

No. Parents/guardians are invited to stay and get involved!



**PlayLeader of** the Month Kaye @ Easington ParkPlay @DEC4THLON





Hi {{ subscriber.first\_name }}

#### Welcome to ParkPlay

Thank you for registering for ParkPlay.

We can't wait to #MeetMovePlay with you.

Find all the details you need about your local ParkPlay, like timings and exact location, on our website.

Find Your ParkPlay's Details

Say "I see you" before "please sign up" Highlight people and their stories

Speak about them and what matters to them, not about you



"Exercise while you're laughing"



"I've met more people, doing ParkPlay, than I did in 30 years"

Congratulations to our Decathlon ParkPlayer of the month...

Lois from Treverbyn ParkPlay

DEC4THLON

Congratulations to Shildon PlayLeader, Dylan on his recent academic achievements!

Everyone at ParkPlay is proud to have Dylan as a member of our team!

M ParkPlay





"My son was a bit shy, now he is totally different"



M ParkPlay

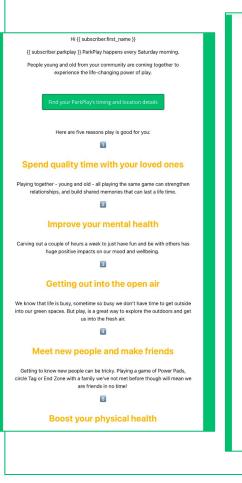
"We have just as many adults, I know for a fact they enjoy it so much"

## Bridge the gap

Help people get to the start line by building up a picture, bit by bit

**Smallest possible actions** 

Welcome, belong, delight!



### We make sure ParkPlay is safe and inclusive for everyone

Every ParkPlayer's safety during ParkPlay is our number one priority.

Our PlayLeaders are fully checked and trained, and we loads of things in place to make sure you can play knowing you are safe.

Find out more about our safeguarding principles and how to contact us about any concerns on our website.



#### A few terms and conditions

As a newly registered ParkPlayer there are a few details we wanted to make sure you have read and understood.

Terms & conditions Privacy policy



Follow us on Facebook and Instagram to see all the latest from ParkPlays across the country including your local ParkPlay.





#### Thousands of ParkPlayers already #MeetMovePlay every Saturday

People just like you are playing together in their communities.











PlayLeaders like Kaye will be waiting to welcome you with a smile.

"When you arrive at ParkPlay we'll make sure we come to you, throw you a ball and help you get playing in a way that works for you."

### Have you registered everyone in your family?

Remember, everyone needs to be registered so if you only registered yourself or you only registered your children please go back onto the registration page and register everyone individually.

ParkPlay registration

#### What happens at ParkPlay

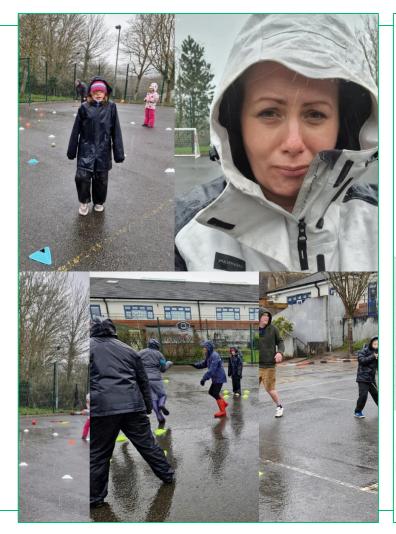
Every ParkPlay has five sections...



### Show you mean it

Use your platform to show you are there for them, not for you

Trust is built with consistency



### **ALL WELCOME**



## JANET DUKE Community Hub

#### WE ARE HERE TO SUPPORT YOU

Relaxed environment to get support, information and see a friendly face!

- Digital Support
- Volunteering Opportunities
- Form Support
- Food Support

- Free Local Activities

Thursdays (Term Time)

**9AM - 1PM** 

Visit main reception

no appointment needed

- Access To Services
- Referrals
- Wellbeing support

JOIN OUR FACEBOOK GROUP : ATF - JANET DUKE COMMUNITY HUB



ATF



### DMH

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